THE WEST BENGAL UNIVERSITY OF HEALTH SCIENCES
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Memo No: COE/UHS/Controller/109 /2020   Date: 11.08.2020

Notice

Sub: MHA 4th Semester August 2020 Examination on IBT – Clarifications on certain Issues

In continuation of this office Memo No. COE/UHS/738/2020 dated 03.08.2020 read with Memo No. COE/UHS/Controller/101/2020 dated 07.08.2020 on the above subject, the followings are hereby notified for information of all concerned:

1. In view of the recommendation the Board of Studies of Master in Hospital Administration and approval of the Academic Council of the University it was decided that the aforesaid Examination would be held in Mode-B (MCQ-IBT) and Mode-C (MCQ-OMR).

2. Re-enrolment process for the Examination has already been completed and the Examination would be held in either of the said two Modes according to the Mode finally opted by the students during the enrolment process. The process of downloading of Admit Cards has also been started.

3. The first Mock Test was conducted on 10.08.2020 for the students who had selected the Mode-B (MCQ-IBT) during enrolment. A few of the candidates did not participate in the said Mock Test. All such absentee-candidates have, through individual e-mails, been requested inform the reasons, if any, for their absence. They have further been directed to participate in the Final Mock Test to be held on 12.08.2020 at 12.00 noon.

4. Certain Issues were reported in conducting the 1st Mock Test on 10.08.2020. The Issues were referred to the WTL (a State Government Organisation), the Agency providing the technical support to the University in the Examinations Management. The Clarifications and Guidance on the reported Issues are reproduced in the '**Annexure**' for information.

5. All the candidates who had selected the Mode-B (MCQ-IBT) should appear in the Final Mock Test on 12.08.2020 for their own practice and benefit. They should strictly follow the procedure, terms and conditions mentioned in the above mentioned Memos. dated 03.08.2020 and 07.08.2020 and Annexures thereto.

6. It is further clarified and notified that the above Examination would be held on and from 17.08.2020 as per the Schedule published vide this office Memo No. COE/UHS/Controller /101/2020 dated 07.08.2020 following the Mode selected by individual candidate during enrolment and as indicated in his/her Admit Cards. Change of Mode of Examination by any candidate will not be possible to accommodate.

Controller of Examinations
The West Bengal University of Health Sciences

Memo No: COE/UHS/Controller/109/1(10)/2020 Date: 11.08.2020

Copy along with a copy of enclosure forwarded for information with the request to bring it to the notice of all concerned students for compliance and take other necessary action to the

1. The Principal, Charnock School of Hospital Management
2. The Principal, DSMS College of Health Care Management
3. The Principal, Genesis Institute of Management and Technology
4. The Principal, Institute of Business Management and Research
5. The Principal, School of Management and Social Sciences
6. The Principal, Peerless School of Hospital Management
7. The Principal, Haldia Institute of Health Sciences
8. The Principal, Oriental Institute of Science and Technology
9. The Principal, HLG Institute
10. The Principal, Antara Institute of Health Sciences

Controller of Examinations
The West Bengal University of Health Sciences

Memo No: COE/UHS/Controller/109/2(5)/2020 Date: 11.08.2020

Copy forwarded for favour of information and necessary action to:
1. The Dean, Faculty of Modern Medicine, WBUHS
2. The Registrar, WBUHS
3. The Finance Officer, WBUHS
4. The Asstt. Controller of Examinations, WBUHS
5. The P.A. to Hon'ble Vice-Chancellor, WBUHS

Controller of Examinations
The West Bengal University of Health Sciences

Annexure

Clarifications of and Guidance on the problems/issues reported on conduct of 1st Mock Test held on 10.08.2020 relating to holding of MHA Semester-IV August 2020 (as obtained from WTL)

1. *Adequate Internet Speed issue*

The System with Live Proctoring requires a minimum speed of 512 kbps throughout the examination process. At the beginning of the exam, the system check is there to ensure that the speed is above 512 kbps or not. If yes, then the candidate can proceed. However, during the exam, if the internet speed falls below 512 kbps in the candidate's end, the system will slow

down or may get disconnected. It may be noted, that the current Internet speed is always displayed in the candidate's portal, throughout the exam.

Candidates need to ensure that they have steady internet connection and bandwidth at their place.

A quick way to ensure the current bandwidth is to go to google, search for *internet speed test.* Click the button on the first search item.

This will display the current Bandwidth. (will take around 15 sec time). Check if the download speed is greater than 512 kbps or not. The more the better. Do this test time to time to beforehand check if you have a steady bandwidth available or not.

2. *The website was taking longer to respond to the instruction given; for example- the "SAVE AND SUBMIT" button was taking longer to respond and the next question was not appearing on the screen. After multiple attempts to save the option and move to the next question, the page directly moved from Question No 1 to Question No 4, leaving rest un-attempted.*

Internet speed issue. There is no Button named SAVE AND SUBMIT. The button is Named as **Save &** Next. **no need to click the button several times after providing the answer.**

3. *The "REVIEW" option was not working. The questions which were marked as REVIEW didn't appear on screen later for final submission of the option*

Review not available as per the setting of the Exam.

4. *Automatic Submission though Candidates not Submitted.*

This is also as per the setting of the exam. It is clearly mentioned in the guidelines that the exam will end on a specific time, in this case, 13:00 hrs. If the candidates are not able to finish the exam for any kind of internet speed issues, it will be forcefully submitted. No extra time would be allowed in case of any kind of disruptions during Online examination.

5. *Every time Photo and ID Verification for every reconnection*

This is to maintain the sanctity of the identity of the candidates throughout the examination process.

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